

# Comparisons of Job Characteristics

**Focus Occupation:** [First-Line Supervisors of Personal Service Workers \(39-1021\)](#)

**Associated Occupation:** [Gaming Dealers \(39-3011\)](#)

[Compare Knowledge](#)

[Compare Skills](#)

[Compare Abilities](#)

[Compare Detailed Work Activities](#)

[Compare Tools and Technologies](#)

<<	Focus occupation element is much lower
<	Focus occupation element is lower
0	Focus occupation element is at a similar level
>	Focus occupation element is at a higher level
>>	Focus occupation element is at a much higher level

## Knowledge

Similarity of Focus Occupation to Associated Occupation: 64

**Focus Occupation:** First-Line Supervisors of Personal Service Workers (39-1021)

**Associated Occupation:** Gaming Dealers (39-3011)

Associated Occupation's Key Knowledge Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating		Evaluation of Focus Occupation
Mathematics	9.2	14.9	11.1	<<	Extensive education and/or training may be required
Customer and Personal Service	11.3	14.6	15.2	0	Current knowledge level may be sufficient
Psychology	6.4	9.5	17.3	>>	Current knowledge level is likely more than sufficient

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

## Skills

Similarity of Focus Occupation to Associated Occupation: 90

**Focus Occupation:** First-Line Supervisors of Personal Service Workers (39-1021)

**Associated Occupation:** Gaming Dealers (39-3011)

Associated Occupation's Key Skills Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating		Evaluation of Focus Occupation
Monitoring	9.9	9.8	10.2	0	Current skill level may be sufficient
Social Perceptiveness	9.1	9.0	12.1	>>	Skill level is likely more than sufficient
Service Orientation	7.9	8.2	10.7	>>	Skill level is likely more than sufficient
Negotiation	6.8	7.4	9.0	>	Skill level is likely sufficient

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

## Abilities

Similarity of Focus Occupation to Associated Occupation: 87

**Focus Occupation: First-Line Supervisors of Personal Service Workers (39-1021)****Associated Occupation: Gaming Dealers (39-3011)**

Associated Occupation's Key Abilities Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating		Evaluation of Focus Occupation
Oral Expression	12.4	11.9	14.4	>	Current ability level is likely sufficient
Oral Comprehension	12.5	11.5	13.7	>	Current ability level is likely sufficient
Problem Sensitivity	11.1	11.1	12.3	>	Current ability level is likely sufficient
Near Vision	11.1	10.6	9.7	0	Current ability level may be sufficient
Speech Clarity	10.2	10.5	11.1	0	Current ability level may be sufficient
Selective Attention	8.7	10.0	8.3	<	Some improvement in abilities may be required
Speech Recognition	9.9	9.9	10.7	0	Current ability level may be sufficient
Manual Dexterity	6.5	9.7	6.2	<<	Extensive improvement in abilities may be required
Perceptual Speed	7.4	9.6	7.4	<	Some improvement in abilities may be required
Speed of Closure	5.9	8.2	4.6	<<	Extensive improvement in abilities may be required
Trunk Strength	5.7	7.5	7.7	0	Current ability level may be sufficient
Number Facility	6.3	7.3	4.8	<<	Extensive improvement in abilities may be required

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

## Activities that Both Occupations Have in Common

Similarity of Focus Occupation to Associated Occupation: 40

**Focus Occupation: First-Line Supervisors of Personal Service Workers (39-1021)****Associated Occupation: Gaming Dealers (39-3011)**

Work Activities	Exclusivity of Activity
Prepare reports	8
Use oral or written communication techniques	1

Not all positions in these occupations will necessarily perform all of the listed activities. The exclusivity rating is an indication of how unique the activity is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations engage in that activity.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

## Tools and Technologies that Both Occupations Have in Common

Similarity of Focus Occupation to Associated Occupation: 60

**Focus Occupation: First-Line Supervisors of Personal Service Workers (39-1021)****Associated Occupation: Gaming Dealers (39-3011)**

Tools and Technologies	Exclusivity
Computers	1
Content authoring and editing software	1

Not all positions in these occupations will necessarily use all of the listed tools and technologies. The exclusivity rating is an indication of how unique the tool or technology is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations use that tool or technology.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.